



A Weekly Update For The Employees of North Central Health Care



NEWS YOU CAN USE



WEEKLY CONNECTION WITH GARY OLSEN

Well, it's that time of year again, football season will be starting this week. For those of you who remember, last year at this time I made my annual prediction regarding how the Packers would do. I had written that if I was correct, I would write a follow up News You Can Use article and if I was wrong, I would just stay quiet. Well, I did not write a follow up article and stayed quiet so that tells you I was very wrong. Integrity, one of our Core Values, and my Core Value, includes being willing to say I was wrong. Of course, this does not stop me from making new predictions for this year's Packer team. Just a fun fact about the team before I give my prediction. This Packer team is the youngest NFL team since the Cleveland Browns' 2017 team, and they went 0-16. I do not

think the Packers will go winless. I believe they will win 8 games, making their record 8-9. That is the same record they had last year with Rodgers at quarterback and a better record than Rodgers had his first year with 6-10 when he took over for Favre.

With that said, I really like our new quarterback Jordan Love. If you read any articles about Love, you will find out he is a very upstanding good human being. He suffered a tragedy in his life when he was 14 years old, his dad died by suicide. Love is quoted as saying that when he is on the field, he thinks about his many blessings. He thinks about his mom, Anna, and especially about his dad. Many of our employees here at NCHC have helped people cope with major losses in their lives. You demonstrate great strength in our Core Values as you do your jobs every day just as Jordan Love has demonstrated great strength and leadership during his life. In my view, there is a great parallel between Love and our employees.

Thank you for all you do for those you serve. You are all my star quarterback. I am excited for this new Packer season and to watch Jordan Love lead the team. I have to say, I "Love" the Packers!

GO-PACK-GO!

Gary D. Olsen

Gary Olsen
Executive Director

THURSDAY, SEPT. 7 FOOTBALL SPIRIT DAY AND JEANS!

Show your sporting spirit and wear your favorite football jersey or shirt with jeans on the opening day of Pro Football season.



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Person-Centered Shout out



Youth Hospital Staff

"I spoke with patient's mother today to go over medication changes. The mother took time to compliment our staff and was very appreciative of the ability to tour the unit where her daughter is receiving care. She really appreciated the opportunity to be invited onto the unit and have an idea of where her daughter would be staying, including what her daughter's room looks like. This made her feel much more comfortable with entrusting us for her daughter's care."

Shared By: Kim Hoenecke

Occurrence Reporting Hotline

x4488 or 715.848.4488



Only significant or sentinel events requiring immediate notification to this hotline.



PHOTO OF THE WEEK



The August Gab Session was with our Community Treatment Team in Wausau. Becky Kopp and Lynn Witt joined Gary Olsen for the session at the Wausau Campus!



GABBIN' with GARY

A Monthly Gab Session with Executive Director, Gary Olsen

AUGUST GAB SESSION:

COMMUNITY TREATMENT

Inspired by Core Values & Committed to Person-Centered Service!

Happy Retirement!

RETIREMENT NEWS!

Congratulations Mary Osheim!

Mary Osheim is retiring after 22 years of service as a Pharmacy Tech in the Pharmacy. Her last day is September 8, 2023. NCHC wishes Mary all the best in her retirement. Thank you for your 22 years of commitment and service!



Walk for Suicide & Mental Health Awareness

prevent suicide
MARATHON COUNTY
PARTNERS SAVING LIVES IN WISCONSIN

**Saturday, September 16, 2023
Marathon Park, Wausau**

**Sign-In: 9:00 am
Walk Begins: 10:00 am**

All funds raised at this event will be used for the needs of the people of Marathon County and the surrounding area!



Information/Registration:
preventsuicidemarathoncounty.org
Register by September 1 to receive t-shirt



MVCC: ALL AREAS
Masks REQUIRED at
ALL TIMES: OUTBREAK.

OUTBREAK ALERT: WAUSAU CAMPUS
Mount View Care Center Building – 9/5/23

Due to outbreak of illness in the facility, staff, visitors and patients are REQUIRED to wear masks at all times in all areas including hallways, waiting rooms and meetings that include residents or patients. This includes the MVCC lobby, Bistro and all hallways in nursing home, floors 1-4. Staff may remove masks while working alone in private offices, employee-only access areas and in areas prohibited to patients or residents, like staff-only meeting rooms, offices or lounges. Signs have been placed to notify all visitors and staff when masks are required and additional boxes of masks have been placed at entry points throughout the facility.

All other locations: Face masks are RECOMMENDED, but not required by staff, patients and visitors.

NCHC EMPLOYEE REPORTING

- Employees are REQUIRED to report any signs of illness to their manager immediately.
- Employees should STAY HOME if they are experiencing any signs of illness. Employee Health will provide return to work guidance.
- Staff are required to use PLT or take unpaid leave due to symptoms or exposure.
- Managers are REQUIRED to report employees with symptoms, exposure or positive for Covid-19 in SafetyZone ASAP.
- Employee Health: 715.848.4396

POSITIVE COVID-19 PATIENTS/RESIDENTS

- Patient/resident care areas will be designated with signage if a resident or patient is under Covid-19 Confirmed/Suspected Precautions.
- Units/Patients on Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit or patient room.

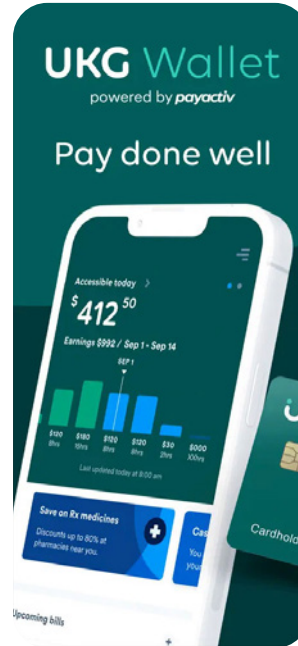
COVID-19 CONFIRMED/SUSPECTED PRECAUTIONS

- Employees will REQUIRE N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters.
- Visitors are allowed with Covid-19 positive patients. Face coverings and eye protection will be required during visits.

MEETING RESTRICTIONS

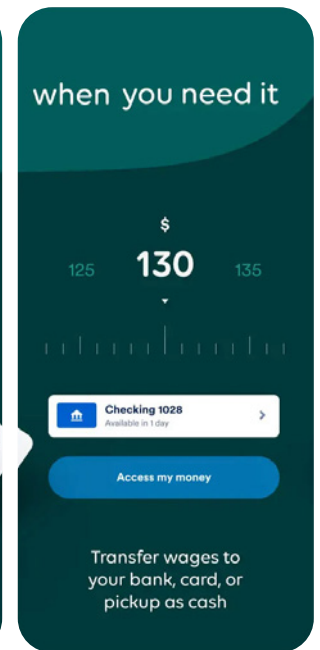
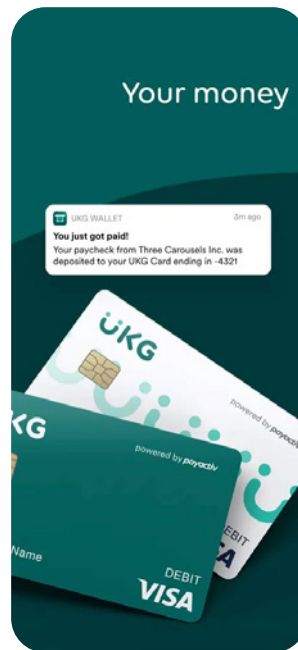
There are no in-person meetings restrictions for employee-only or client meetings at this time.

PLEASE CONTACT YOUR MANAGER FOR SPECIFIC OPERATIONAL QUESTIONS FOR YOUR AREAS.



UKG has partnered with NCHC to reinvent the way you get paid. Work your shift, and we'll make a portion of that money available, giving you more control over when and how you want to use it.

Visit www.norcen.org/UKGWallet for More Details & Instructions!



NCHC STAFF COMPUTERS

Need a desktop computer on the Wausau Campus? We've got you covered.

A variety of staff computers are available on the NCHC Wausau Campus for work related tasks including checking or sending emails, completing UKG modules and more. To access these computers, visit the Human Resources Department in Suite A.





MOVING AROUND SUITE A IN WAUSAU

Maps, moves & operation changes are outlined below!

With most of the offices finishing up their moves to Phase 1 of the Marshall Street Suite A, a map has been created to help employees with locating these new areas. This map is for internal use only. Please see below.



The Wausau Campus Mailroom

The Wausau Campus Mailroom has finished transitioning over to its new location. For staff looking to pick up/drop off interoffice mail or USPS mail, its new location is now Marshall Street Suite A, Room 1203. All employee's badges should work to enter the mail room. Please remember to keep doors closed to the mailroom to ensure the safety and confidentiality of all mail pieces. All employees should use the new Mail Room 1203 for ALL mail processing.

Visitors to New Administration and Human Resources Offices

Visitors to the new Administration and Human Resources offices located at 2400 Marshall Street Suite A, should use the MVCC main entrance (Door #5) and check in at the Guest Services Desk located in the lobby. They will receive directions on how to get to the new offices and upon arrival just down the hallway, there is a welcome desk with a phone. Visitors should use this phone, which will automatically prompt them with a call menu to notify Administration or HR of their arrival. Signs are posted with instructions and navigation. If you have questions, please contact Guest Services at x4220.

NCHC Wausau Campus Lab has Moved!

The NCHC Wausau Campus Lab is now located at 2400 Marshall Street, Suite A, just past the elevators that go to 2South. Tim Holzem can be reached at x4523 if you need assistance. This will be noted on the map sent out later today.

NCHC Pharmacy has Moved!

The Wausau Campus Pharmacy has moved and is located adjacent to the Lab. **Effective NOW**, visitors and employees may use the Suite B main entrance (Door #5) and proceed down the hall to Pharmacy. There is also an after-hours entrance for nursing staff. Contact the Pharmacy via Email. When emailing the Pharmacy for any reason, please use the following email address: PharmacyDept@co.marathon.wi.us. **(Please note the two emails for Pharmacy in our system and use PharmacyDept@ selection only. The other email is a fax-to-email address for Pine Crest use)**

The Communications and Marketing Team will be holding an **OPEN HOUSE** to walk employees through the resource materials, supplies, and storage available in the Mail Room and new Print Shop. **PLEASE WATCH FOR AN OFFICIAL INVITATION SOON!**



Here's how it works...

Step 1: Have Your Recruit Tell Us About You

Complete the "Referred by" section in their employment application including your name. No other forms or email are necessary.

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

\$1,000 After 90 days (Employees 0.5 FTE status or above)

\$500 After 90 days (Employees below 0.5 FTE status)

Refer A Friend For Your Opportunity To Earn Referral Cash!

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

*For additional details and qualification requirements please refer to the Referral Bonus Policy.



Check out all the latest Job Opportunities
www.norcen.org/Careers



We want MORE Awesome People like YOU on Our NCHC Team!

Be sure to **SHARE** our Career Posts on Social!

HRinsights Position Postings

Title: Solutions Analyst

Status: Full Time

Location: Wausau

Analyzes and consult on workflows, provide feedback to colleagues, vendors and partners. Leverage reporting tools to deliver data, in a meaningful way, to meet organizational and regulatory needs. Create training resources and support end users/leaders in the field. Complete moderately complex tasks with limited impact of errors. Pay - \$56,250.00 - \$62,500.00



Apply Online: <https://bit.ly/45tXxDs>

Title: Registration Specialist

Status: Full Time

Location: Merrill

Professionally greet, register, and assist clients. Schedule appointments for mental health and substance abuse services. Answering phone calls, provide accurate information to customers and transfer calls to appropriate individuals or departments in a professional manner. Pay - \$16.25-\$18.00/Hour



Apply Online: <https://bit.ly/3YVWmZ>

Title: Community Treatment Technician

Status: Full Time

Location: Wausau

Provides support and psychosocial rehabilitation services to consumers, youth or adults, enrolled in a Community Treatment. Services are provided in the home or community and may include side by side support with independent living skills, budgeting, social skills, groups facilitation and medication management. Pay - \$16.25-\$18.00/Hour



Apply Online: <https://bit.ly/CommTech23>

Looking for the Right Fit?
Check out the Realistic Job Preview Video at
www.norcen.org/RJP



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



BREAKFAST HOURS 8:30 AM – 11 AM	LUNCH HOURS MONDAY – FRIDAY 11:30 AM – 1:30 PM HOT FOOD BAR \$.45/OUNCE (Weekdays Only)	GRAB-N-GO HOURS MONDAY – FRIDAY 8:30 AM – 5:30 PM WEEKENDS: GRAB-N-GO ONLY
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THE SANDWICH & SALAD BAR IS BACK!
Make your own cold sandwich with lunch meat & fixins' OR self-serve at the salad bar. Salads are charged by weight.

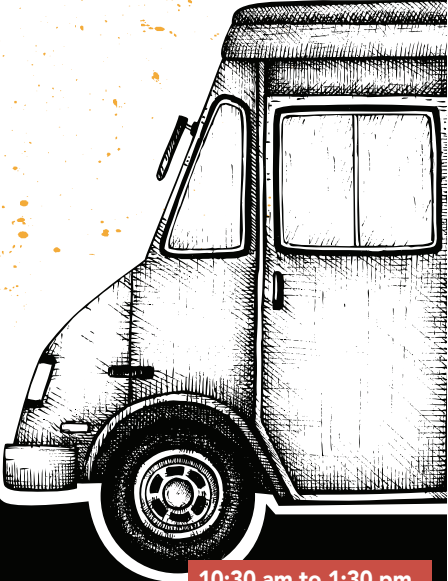
SEPTEMBER 4 – 8, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Mac & Cheese Broccoli	BBQ Beef Diced Potatoes Green Beans	Ham Steak Sweet Potato Cauliflower	Salisbury Steak Mashed Potato Rutabaga	Baked Cod Baked Potato Mixed Veggies
SOUP	Turkey Dumpling Soup	TBD	Cheesy Potato Soup	TBD	Veggie Soup
DESSERT	Brownie	Cookies	Glazed Lemon Cake	Cookies	Strawberry Poke Cake

SEPT 11 – 15, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Bratwurst on a Bun Potato Salad Creamy Cucumber Salad	Honey Mustard Chicken Rice Pilaf Beets	Pork Loin with Gravy Obrien Potatoes Mixed Veggies	Mac & Cheese with Ham Green Beans	Chicken Lasagna Broccoli
SOUP	Chicken Rice Soup	TBD	Chili	Taco Soup	Cream of Broccoli Soup
DESSERT	Diced Watermelon	Frosted Chocolate Cake	Strawberry Yogurt Pie	Fruit Cobbler	Cherry Delight

WAUSAU CAMPUS SUMMER FOOD TRUCKS



10:30 am to 1:30 pm

Mount View Care Center Entrance



Mitch's Texas Tacos
Weekly on Thursdays*



HANUMAN EXPRESS

Monthly on Fridays
(upcoming dates TBD)

10:30 am to 2:30 pm

Employee Entrance



BB Kitchen
Monday, Sept. 18
Authentic Thai at Pine Crest

* Dates are subject to change. Watch for notices via email and NYCU

Please note: Food trucks are independently operated and may cancel with little notice. We apologize for any inconvenience.



THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



PIZZA PANINI

MARINARA | MOZZARELLA | GRILLED ONIONS
SAUSAGE | PEPPERONI

LATTE OF THE WEEK



Vanilla Chai

**\$1 OFF LARGE
LATTES EVERY
MONDAY!**

Ice Cream

ICE CREAM CONE1.00
ROOT BEER FLOAT2.00



LUNCH

PANINI COMBO (1/2 PANINI, CHIPS, WATER)	5.00
TURKEY BACON GUAC PANINI	6.00
TURKEY BACON GUAC WRAP	5.75
3 CHEESE PANINI (ADD CHICKEN FOR \$1)	3.50
GRILLED HAM & CHEESE PANINI	4.50
GARLIC BACON PANINI	5.00
CHICKEN BACON RANCH WRAP	5.25
CHEESE QUESADILLA (ADD CHICKEN FOR \$1)	4.50
CALZONE	4.50/5.00
CHEF SALAD/CHICKEN SALAD	5.50

**Please note: All sales subject to Sales Tax.*